**Member #1 (MSG)**

**What issues require our attention?**

The Valero Gas Station on the westside is constantly having gas pump issues. Please have them fix or replace them.

**RESPONSE:**

**Thank you for your customer comment and for being a loyal customer of the Kirtland Exchange.**

**Our Westside Valero Service Station has recently experienced several challenges with our fuel pumps. At this time, two of the four pumps have been repaired, and we are currently awaiting parts to complete repairs on the remaining two.**

**We truly appreciate your patience and continued support during this time. Thank you again for your feedback, your service, and your patronage.**

**Member #2 (377 SFG)**

**What can we do to improve?**

Is anyone else tired of the lawlessness on this instillation? So many people speed, no one uses their blinker, people blow through stoplights and stop signs, and so many people drive around either without a license plate or an expired registration. The speeding through base housing, specifically Village 7, is so dangerous.

**RESPONSE: We are aware of these issues and patrols have been focused on accounting for unlawful driving on our installation. We have been focused on license plate expiration on patrol and at our gates. We have set up traffic tact plans to target speeding and aggressive driving.  Currently we are at 182 traffic citations issued YTD. Several months ago, we were made aware of invalid license plate issues in which I went on patrol and acknowledged there indeed was an issue. Since then, SFS concentrated on the issue and since then it has improved. Although you use the term “lawlessness” regarding the driving on our installation, there are significant differences between the driving on installation compared to off installation and I credit that to the efforts of the SFS enforcement. We do appreciate the feedback and we do know there is room for improvement, SFS leadership will continue to emphasize the importance of holding folks accountable for their bad driving on our installation. –Lt Col Juan Cabrera**