

Kirtland Air Force Base Privatized Housing Resident Advocate



Tenant Resources for Resolving Disputes in Privatized Housing



KFH Maintenance
(505) 232-2049
After Hours: (844) 887-6838



Maxwell Place Maintenance
(505) 255-1188



KFH Community Director
Brandy VanVickle
(505) 232-2049
brandy.vanvickle@huntcompanies.com



Military Housing Office
Charles Crisler
(505) 846-0186
charles.crisler.1@us.af.mil



377 ABW Resident Advocate
Stephen Kowal
(505) 846-1100
stephen.kowal@us.af.mil



Air Force Helpline
1-800-482-6431



377 ABW Legal Office
(505) 846-4217

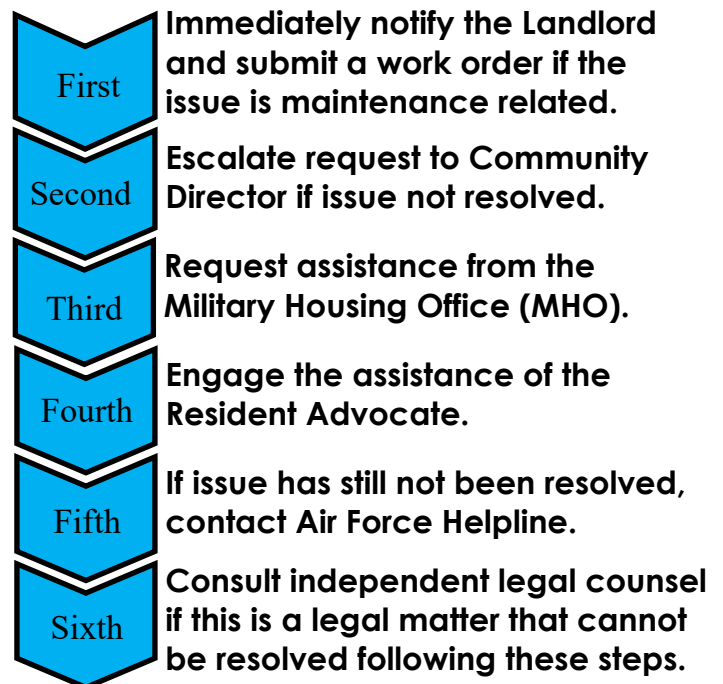
The Resident Advocate's office is located at 377 ABW Headquarters, wing D, room D2a (across from the drug testing office)

Walk-ins welcome, 0830 - 1700 M-F

2000 Wyoming Blvd. SE,
Albuquerque, NM 87123
Bldg. 20604, Rm. D2a

Informal Dispute Resolution Process

If you encounter a problem with your home, communicate as follows:



Tenant may also involve their chain of command.
Tenant may involve Resident Advocate throughout this process, as necessary.
Tenant may seek independent legal advice at any time.

Resident Advocate Services

- Advocate for residents regarding housing issues.
- Consult on landlord/tenant rights, laws, regulations, etc.
- Mediate with KFH on behalf of residents.
- Facilitate discussions between MHO, KFH and residents.
- Escalate issues to base leadership.
- Work with base agencies to resolve resident issues.
- Help navigate the Exceptional Family Member Program.