

**Military Personnel Flight – CAC/USID**

Due to system issues and limitations, DMDC/RAPIDS site is no longer being updated / monitored, and we will not be taking appointments through that option. All appointments will be made by email or phone only. To set an appointment, email [377FSS.FSPS.Workflow@us.af.mil](mailto:377FSS.FSPS.Workflow@us.af.mil) or call (505) 846-2017 or (505) 853-4254 and one of our team members will get you scheduled. This email is being monitored by our team, including leadership, and we will get back to you as soon as we can. We are open for walk-in customers from 7:30-11 a.m. weekdays.

Hours of operation: 7:30 a.m. – 3 p.m. weekdays. Closed the third Thursday of the month for training.

NOTE: Defense Department dependent and retiree ID cards that expired Jan. 1, 2020, or later will be extended until June 30, 2021, and do not require renewal. In order to use the expired ID card, the cardholder must have a current DOD affiliation and be eligible for benefits.