

Military Personnel Flight – CAC/USID

Due to system issues and limitations, DMDC/RAPIDS site is no longer being updated / monitored, and we will not be taking appointments through that option.

All appointments will be made by emailing 377FSS.FSPS.Workflow@us.af.mil or call (505) 846-2017 or (505) 853-4254 and one of our team members will get you scheduled. This email is being monitored by our team, including leadership, and we will get back to you as soon as we can. We are open for walk-in customers from 7:30-11 a.m. weekdays. Hours of operation: 7:30 a.m. – 3 p.m. weekdays. Closed the third Thursday of the month for training.

ID cards for dependents & retirees

DoD has extended the temporary policy guidance for Uniformed Service ID cards that expired between January 1, 2020 and July 31, 2021 only through:

- Oct. 31, 2021 for dependents of active-duty service members, and for Reserve and National Guard service members and their dependents; and
- Jan. 31, 2022, for retirees and their dependents, and all other populations

Cardholder benefits are extended for base access, commissary, base exchange, and medical care during the prescribed timeframe. To schedule an appointment any time, call 846-2017 or 853-4254, or email the org box at 377FSS.FSPS.Workflow@us.af.mil.