



# Welcome to Kirtland Air Force Base!

Congratulations on your assignment to Kirtland Air Force Base, New Mexico! The Fighting Tigers of the 377th Air Base Wing welcome you and know you'll have an amazing time here in Albuquerque! To facilitate and expedite a smooth transition, please read and follow the guidance in this packet. The steps below outline what you'll need before and during your in-processing appointment, so you can quickly get settled into your new home. Before your arrival, your sponsor will help schedule the in-processing appointment at the Welcome Center and other courses you may need. If you need any assistance during your move and cannot reach your sponsor, please Welcome Center (DSN contact the Office Manager at 505-846-4484 246-4484or 377FSS.FSP.KAFBWelcomeCenter@us.af.mil.

# My Welcome Center In-Processing Appointment is on:

at

| <ul> <li>Step 1. Complete the documents in this packet</li> <li>BEFORE your Welcome Center appointment: <ul> <li>Call Health Net (844-866-9378) to update</li> <li>Tricare Benefits Info</li> <li>IDA – Individual Duty Assignment Worksheet</li> <li>PDT Arrival Worksheet</li> <li>DD Form 1351-2 – Travel Voucher</li> <li>DD Form 2058 – State of Legal Residence</li> <li>Certificate</li> <li>AF Form 594 – Basic Allowance for Housing<br/>Application/Authorization</li> <li>Active Duty PDT Entitlements Checklist</li> <li>Tricare Patient Registration Form</li> <li>Patient Portal Secure Messaging (MiCare)<br/>Registration Form</li> </ul> </li> </ul> | Step 3. Bring the following if applicable:         Dependent ID Card (Dependent must be present for DBIDS enrollment)         PCS Authorized Delay/Awaiting Trans Memo (if quarantined/if RNLTD was updated)         Medical/Dental Records (if given at prior duty station)         FL4 Paperwork (if C-coded)         Tech school certificate (if coming from tech school)         For Personally Procured Moves (PPM):         DD 2278         PPM Checklist         DD 1351 |
|---|---|
| <ul> <li>(HEAT) online:<br/><u>https://www.homes.mil/heat/DispatchServlet/HeatEntrv</u></li> <li>Step 2. Bring all hard copy documents from Step 1,<br/>plus the following to your appointment: <ul> <li>CAC</li> <li>5 copies of orders</li> <li>Hard-copy travel receipts</li> <li>Initial Duty Assignment Worksheet (from your gaining unit-if available)</li> </ul> </li> </ul>   | <ul> <li>Weight Tickets</li> <li>Rental contracts (e.g. U-Haul, pods)</li> <li>Location of Welcome Center:<br/>1451 4<sup>th</sup> St SE, Albuquerque, NM 87117</li> <li>Open Camera on phone, hover over code, click link once it pops up!</li> <li>Stem for focation to Welcome Center</li> </ul>   |

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# INDIVIDUAL DUTY ASSIGNMENT (IDA) WORKSHEET

| Grade/Name:                    |                                | <mark>SSAN</mark> :                   |
|--------------------------------|--------------------------------|---------------------------------------|
| Date Departed Last Duty Stati  | on: Date                       | e Arrived Station:                    |
| # Days TDY Enroute:            |                                |                                       |
| Duty Title:                    | PRP:                           | YES/NO (Circle one)                   |
| Duty Effective Date:           | Off Symbol:                    | Position #:                           |
| DAFSC:                         |                                |                                       |
| Supervisor Grade/Name:         |                                |                                       |
| Supervisor SSAN:               | Work #:                        | <u>.</u>                              |
|                                | PERSONNEL SECTION (            | (MPS) USE ONLY                        |
| CUSTOMER SUPPORT EI            |                                | · · · · · · · · · · · · · · · · · · · |
| Accession (YES/NO) CMS Ca      | ase # (If circled YES):        |                                       |
| EB Eligible (YES/NO) CMS       |                                |                                       |
| Record is / is not in MilPDS ( |                                |                                       |
| Gain Confirmation Update on    | (Date)                         |                                       |
| FORCE MANAGEMENT E             | CLEMENT: SUSP:                 |                                       |
| PRP Stat: C                    | ROs (CCs)                      |                                       |
| CAFSC DAFSC                    | Position #:                    |                                       |
| CAREER DEVELOPMENT             | T ELEMENT: <mark>SUSP</mark> : |                                       |
| loin Spouse: H                 | Iumanitarian                   | -                                     |
| Asgn Avail Code Updates:       | ASG Lim                        | .it                                   |
| DOE: DOS:                      | ETS:                           | DOR:                                  |
| Cat Enlist: RE G               | Code:                          |                                       |
| Proj Grade/Line #:             | Current Grade:                 |                                       |
| SECTION REVIEW (Comp           |                                | • • •                                 |
| SMPS PRF                       | P FSM                          | IPD FSM                               |

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WELCOME TO KIRTLAND AFB



In-processing with your gaining Finance office is critical for ensuring your new duty location is updated accurately, to avoid over/underpayments from your last duty station and to reimburse your travel expenses. In this packet, you will be asked to fill out the Permanent Duty Tour (PDT) Arrival Worksheet, a DD 1351-2 (Travel Voucher), an AF Form 594 (BAH Form), a DD Form 2058 (State of Legal Residence) and a PDT Checklist.

Please only complete items with a STAR next to them. Do what you can, we will help you once you meet with us in person. We'll take care of everything else and all questions you have in person during your Welcome Center appointment.

# Please have the following prepared for in-processing:

- 1. A copy of your orders
- 2. Physical travel receipts (Airfare, lodging, etc.)
- 3. PCS Authorized Delay/Awaiting Transportation memo (if quarantined or for updated RNLTD)

# PCS in-processing common information (2020 data):

- Receipts under \$75 are not needed (e.g. gas receipts, tolls, taxi).
- > Per Diem will be paid at \$151.00 per travel day.
- Current PCS MALT rate is \$0.17/mile.
- > The PCS Authorized Delay/Awaiting Transportation Memo can be obtained from MPF.
- Lodging and meals during the quarantine period are only reimbursable if you provide lodging receipts and the quarantine memo from MPF. It is not reimbursable if you stayed at your own home or with friends/family.
- Temporary Lodging Expense (TLE) takes place before or after PCS travel. It can be paid for a maximum of 10 days only. If lodging is off-base, a non-availability letter is needed.
- Shipping vehicles is for OCONUS only (unless stated in the orders). Reimbursement of shipping the vehicle will be through TMO. You will be reimbursed TDY mileage for picking up the vehicle from the Vehicle Processing Center (VPC).
- > If your dependent(s) travel separately, you will need to file a separate travel voucher for them.
- If you are married to a military member and are separated by orders, talk to your finance technician about Family Separation Allowance (FSA).
- > If you are a first-term commissioned officer, please let your finance technician know.



# WE ARE THE MONEY TIGERS!

#### STATE OF LEGAL RESIDENCE CERTIFICATE

#### PRIVACY ACT STATEMENT

**AUTHORITY:** 50 U.S.C 571, Residence for tax purposes and 37 U.S.C., Pay and Allowances of the Uniformed Services. **PURPOSE**: Information is required for determining the correct State of legal residence for purposes of withholding State income taxes from military pay.

**ROUTINE USES**: Additional routine uses are listed in the applicable system of records notices, T7340, Defense Joint Military Pay System-Active Component, and T7344, Defense Joint Military Pay System-Reserve Component are located at: http://dpcld.defense.gov/Privacy/SORNsIndex/DOD-Component-Notices/DFAS-Article-List/. M01040-3, Marine Corps Manpower Management Information System Records, located at http://dpcld.defense.gov/Privacy/SORNsIndex/DOD-Component-Notices/.

DISCLOSURE: Voluntary, however, if not provided, State income taxes will be withheld based on the tax laws of the applicable State, based on your home of record.

1. NAME (Last, First, Middle Initial) \*

2. DOD ID NUMBER ★

3. LEGAL RESIDENCE/DOMICILE (City or county and State)★

#### INSTRUCTIONS FOR CERTIFICATION OF STATE OF LEGAL RESIDENCE

The purpose of this certificate is to obtain information with respect to your legal residence/domicile for the purpose of determining the State for which income taxes are to be withheld from your "wages" as defined by Section 3401(a) of the Internal Revenue Code of 1954. PLEASE READ INSTRUCTIONS CAREFULLY BEFORE SIGNING.

The terms "legal residence" and "domicile" are essentially interchangeable. In brief, they are used to denote that place where you have your permanent home and to which, whenever you are absent, you have the intention of returning. The Soldiers' and Sailors' Civil Relief Act protects your military pay from the income taxes of the State in which you reside by reason of military orders unless that is also your legal residence/domicile. The Act further provides that no change in your State of legal residence/domicile will occur solely as a result of your being ordered to a new duty station.

You should not confuse the State which is your "home of record" with your State of legal residence/domicile. Your "home of record" is used for fixing travel and transportation allowances. A "home of record" must be changed if it was erroneously or fraudulently recorded initially.

Enlisted members may change their "home of record" at the time they sign a new enlistment contract. Officers may not change their "home of record" except to correct an error, or after a break in service. The State which is your "home of record" may be your State of legal residence/domicile only if it meets certain criteria.

The formula for changing your State of legal residence/domicile is simply stated as follows: <u>physical presence in the new State with the simultaneous intent of</u> <u>making it your permanent home and abandonment of the old State of legal residence/domicile</u>. In most cases, you must actually reside in the new State at the time you form the intent to make it your permanent home. Such intent must be clearly indicated. Your intent to make the new State your permanent home may be indicated by certain actions such as: (1) registering to vote; (2) purchasing residential property or an unimproved residential lot; (3) titling and registering your automobile(s); (4) notifying the State of your previous legal residence/domicile of the change in your State of legal residence/domicile; and (5) preparing a new last will and testament which indicates your new State of legal residence/domicile. Finally, you must comply with the applicable tax laws of the State which is your new legal residence/domicile.

Generally, unless these steps have been taken, it is doubtful that your State of legal residence/domicile has changed. Failure to resolve any doubts as to your State of legal residence/domicile may adversely impact on certain legal privileges which depend on legal residence/domicile including among others, eligibility for resident tuition rates at State universities, eligibility to vote or be a candidate for public office, and eligibility for various welfare benefits. If you have any doubt with regard to your State of legal residence/domicile, you are advised to see your Legal Assistance Officer (JAG Representative) for advice prior to completing this form.

| certify that to the best of my knowledge and belief, I have met all the requirements for legal residence/domicile in the State claimed above and that the |
|---|
| nformation provided is correct.   |

I understand that the tax authorities of my former State of legal residence/domicile will be notified of this certificate.

4. SIGNATURE OF APPLICANT ★

5.CURRENT MAILING ADDRESS (Include Zip Code)★

6. DATE (YYMMDD)★

| TRAVEL VOUCHER OR SUBVOUCHER form                    |                                     |  |                                   |   |                          |  |   | writer,<br>d, con              | ink, o<br>tinue i           | or ball point<br>in remarks. | pen. PRE                               | ESS HA   | RD.     | DO NOT     | use pe   | efore completing<br>ncil. If more |
|--|-------------------------------------|--|-----------------------------------|---|--------------------------|--|---|--------------------------------|-----------------------------|------------------------------|--|----------|---------|------------|----------|-----------------------------------|
| 1. PAYMENT<br>X Electror<br>Transfe                  | odging, ar<br>heir outst<br>ecessar | nd rental car i<br>tanding gover<br><b>'y when a G</b> | f you are<br>nment t<br>GTCC i    | e a civili<br>ravel ca<br><b>s usec</b> |                          | unless you o<br>the GTCC c<br>fficial trav | elect a d<br>ontracto<br><b>vel for</b> | ifferent<br>r.<br><b>the G</b> | t amount.<br><b>overnme</b> | Military p                   | eimbursement<br>personnel are required |          |         |            |          |                                   |
| 2. NAME (Last  | ,                                   |  |                                   | y amouni                                |                          | 3. GRA                                     |   | 4. SS                          |                             |                              | ei Charge                              |          |         | PAYMENT    | (X as a  | 1                                 |
|  |                                     |  | 31                                |   |                          |  |   |                                |                             |                              |  |          | TDY     |            | <u> </u> | Member/Employee                   |
| 6. ADDRESS.  | a. NUMBER                           | AND STREET   | *                                 | b. CITY 7                               | *                        |  |   | c. ST                          | ATE★                        | d. ZIP COD                   | E★                                     | X        | PCS     |            | (        | Other                             |
|  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          | Depen   | dent(s)    | [        | DLA                               |
| ★e. E-MAIL AD  | DRESS                               |  | -                                 |   |                          |  | -                                       |                                |                             |                              |  | 10. FC   | DR D.O  | . USE ON   | LY       |                                   |
| 7. DAYTIME T<br>AREA COD                             |                                     | NUMBER &   | 8. TRAVEL<br>NUMBER               |   | UTHORIZA                 | TION                                       | 9. PREVIO<br>ADVAN                      |                                | VERNN                       | IENT PAYMEN                  | ITS/                                   | a.D.     | 0. VOI  | UCHER NI   | JMBER    |                                   |
| 11. ORGANIZA   | ATION AND S                         | STATION ★  | ,                                 |   |                          |  |   |                                |                             |                              |  | b. Sl    | JBVOL   | JCHER NU   | IMBER    |                                   |
| 12. DEPENDE  | NT(S) (X and                        | complete as a  | oplicable)★                       |   |                          |  |   |                                |                             |                              | EIPT OF                                | c. PA    | ID BY   |            |          |                                   |
| ACCOM  | PANIED                              |  | UNAC                              | CCOMPAN                                 |                          |  | ORDER                                   | (Incit                         | ide Zip                     | Code) 🖈                      |  |          |         |            |          |                                   |
| a. NAME (L   | ast, First, Mi                      | ddle Initial)  | b. RELATIC                        | NSHIP                                   | c. DATE OF<br>OR MAR     | - BIRTH<br>RIAGE                           |   |                                |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  | -                                       |                                |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  |   | 0.1.0 -                        |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  | (X one,                                 | ) –                            |                             | BOODS BEEN                   |  | d. Co    | OMPU    | TATIONS    |          |                                   |
| 15. ITINERAR   | ,                                   |  |                                   |   |                          |  | YES<br>c.                               | d.                             | N                           | O (Explain in R              | ,<br>                                  |          |         |            |          |                                   |
| a. DATE  |                                     | CE (Home, Off<br>City a                                | fice, Base, Act<br>and Country, e | ivity, City a<br>tc.)                   | and State;               |  | MEANS/<br>MODE OF<br>TRAVEL             | REAS<br>FOF<br>STO             | 2                           | e.<br>LODGING<br>COST        | f.<br>POC<br>MILES                     |          |         |            |          |                                   |
| DEF  | -                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| ARF  | _                                   |  |                                   |   |                          |  |   |                                | _                           |                              |  |          |         |            |          |                                   |
| DEF  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| ARF  | _                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| DEF  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
|  | _                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| ARF  |                                     |  |                                   |   |                          |  |   |                                | -                           |                              |  |          |         |            |          |                                   |
| DEF  | _                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| ARF  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| DEF  | _                                   |  |                                   |   |                          |  |   |                                |                             |                              |  | e Sl     | IMMAF   | RY OF PA   | YMENT    |                                   |
| ARF  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  | (1) Pe   |         |            |          |                                   |
| DEF  | _                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         | xpense All | owance   |                                   |
| ARF  | R                                   |  |                                   |   |                          |  |   |                                |                             |                              |  | (3) M    |         |            |          |                                   |
| 16. POC TRAV   | EL (X one)                          | OWN  | OPERATE                           |   | PA                       | SSENGE                                     | R                                       | 17                             | . DURA                      | ATION OF TRA                 | VEL                                    | (4) D    | epende  | ent Travel |          |                                   |
| 18. REIMBURS   | SABLE EXPE                          | NSES   |                                   |   |                          |  |   |                                |                             |                              |  | (5) D    | A       |            |          |                                   |
| a. DATE  |                                     | b. NATURE O  | F EXPENSE                         |   | c. AMC                   | DUNT                                       | d. ALLOW                                | ED                             | 12                          | 2 HOURS OR I                 | LESS                                   | (6) R    | eimbur  | sable Expe | enses    |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                | м                           | IORE THAN 12                 | HOURS                                  | (7) To   | otal    |            |          | 0.00                              |
|  |                                     |  |                                   |   |                          |  |   |                                | В                           | UT 24 HOURS                  | OR LESS                                | (8) Le   | ess Adv | /ance      |          |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                |                             | IORE THAN 24                 |  | (9) Ai   | nount   | Owed       |          | 0.00                              |
|  |                                     |  |                                   |   |                          |  |   |                                | IVI                         |                              | TIOURS                                 | (10) Ai  | nount l | Due        |          |                                   |
|  |                                     |  |                                   |   |                          |  |   | 19                             | ). GOV                      | ERNMENT/DE                   | DUCTIBLE                               | MEALS    |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                | a.                          | DATE                         | b. NO. O                               | F MEAL   | S       | a. DA      | TE       | b. NO. OF MEALS                   |
|  | 1                                   |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| 20.a. CLAIMAN  | NISIGNATU                           | RE ×   |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          | b. DATE ★                         |
| c. REVIEWER  | 'S PRINTED                          | NAME   |                                   |   | d. SIGNA                 | TURE                                       |   |                                |                             |                              |  | e. TEI   | EPHO    | NE NUME    | ER       | f. DATE                           |
| 21.a. APPROVING OFFICIAL'S PRINTED NAME b. SIGNATURE |                                     |  |                                   |   |                          | TURE                                       |   |                                |                             |                              |  | c. TEl   | EPHO    | NE NUMB    | ER       | d. DATE                           |
| 22. ACCOUNT  | ING CLASSI                          | FICATION   |                                   |   | 1                        |  |   |                                |                             |                              |  | <u> </u> |         |            |          | 1                                 |
| 23. COLLECTI   | ON DATA                             |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
|  |                                     |  |                                   |   |                          |  |   |                                |                             |                              |  |          |         |            |          |                                   |
| 24. COMPUTE  | D BY                                | 25. AUDITED  | BY                                | 26. TRA<br>AUTHO                        | VEL ORDEF<br>ORIZATION I | R/<br>POSTED                               | BY 27. RE                               | CEIVE                          | ) (Paye                     | e Signature an               | d Date or C                            | heck Nc  | .)      |            | 28. A    | MOUNT PAID                        |
|  |                                     |  |                                   |   |                          |  | 1                                       |                                |                             |                              |  |          |         |            |          |                                   |

#### **PRIVACY ACT STATEMENT**

**AUTHORITY:** 5 U.S.C. Section301; Departmental Regulations; 37 U.S.C. Section 404, Travel and Transportation Allowances, General; DoD Directive 5154.29, DoD Pay and Allowance Policy and Procedures; Department of Defense Financial Management Regulation (DoDFMR) 7000.14.R., Volume 9; and E.O. 9397 (SSN), as amended.

**PRINCIPAL PURPOSE(S):** To provide an automated means for computing reimbursements for individuals for expenses incurred incident to travel for official Government business purposes and to account for such payments. Applicable SORN: T7333 (http://privacy.defense.gov/notices/dfas/T7333.shtml).

**ROUTINE USE(S):** Certain "<u>Blanket Routine Uses</u>" for all DoD maintained systems of records have been established that are applicable to every record system maintained within the Department of Defense, unless specifically stated otherwise within the particular record system notice. These additional routine uses of the records are published only once in each DoD Component's Preamble in the interest of simplicity, economy, and to avoid redundancy. Applicable SORN: <u>http://dpclo.defense.gov/privacy/SORNs/component/dfas/preamble.html</u>.

**DISCLOSURE:** Voluntary; however, failure to furnish the requested information may result in total or partial denial of the amount claimed. The Social Security Number is requested to facilitate the possible collection of indebtedness or credt to the DoD traveler's pay account for any residual or shortage.

#### PENALTY STATEMENT

There are severe criminal and civil penalties for knowingly submitting a false, fictitious, or fraudulent claim (U.S. Code, Title 18, Sections 287 and 1001 and Title 31, Section 3729).

#### **ITEM 1 - PAYMENT**

Member must be on electronic funds (EFT) to participate in split disbursement. Split disbursement is a payment method by which you may elect to pay your official travel card bill and forward the remaining settlement dollars to your predesignated account. For example, \$250.00 in the "Amount to Government Travel Charge Card" block means that \$250.00 of your travel settlement will be electronically sent to the charge card company. Any dollars remaining on this settlement will automatically be sent to your predesignated account. Should you elect to send more dollars than you are entitled, "all" of the settlement will be forwarded to the charge card company. Notification: you will receive your regular monthly billing statement from the Government Travel Charge Card contractor; it will state: paid by Government, \$250.00, 0 due. If you forwarded less dollars than you owe, the statement will read as: paid by Government, \$250.00, \$15.00 now due. Payment by check is made to travelers only when EFT payment is not directed.

#### **REQUIRED ATTACHMENTS**

1. Original and/or copies of all travel orders/authorizations and amendments, as applicable.

2. Two copies of dependent travel authorization if issued.

3. Copies of secretarial approval of travel if claim concerns parents who either did not reside in your household before their travel and/or will not reside in your household after travel.

- 4. Copy of GTR, MTA or ticket used.
- 5. Hotel/motel receipts and any item of expense claimed in an amount of \$75.00 or more.

6. Other attachments will be as directed.

#### 29. REMARKS

a. INDICATE DATES ON WHICH LEAVE WAS TAKEN:

b. ALL UNUSED TICKETS (including identification of unused "e-tickets") MUST BE TURNED IN TO THE T/O OR CTO.

## INSTRUCTIONS

ITEM 15 - ITINERARY - SYMBOLS

15c. MEANS/MODE OF TRAVEL (Use two letters)

| GTR/TKT or CBA (See Note) | - T | Automobile | - A |
|---------------------------|-----|------------|-----|
| Government Transportation | - G | Motorcycle | - M |
| Commercial Transportation |     | Bus        | - B |
| (Own expense)             | - C | Plane      | - P |
| Privately Owned           |     | Rail       | - R |
| Conveyance (POC)          | - P | Vessel     | - V |

Note: Transportation tickets purchased with a CBA must not be claimed in Item 18 as a reimbursable expense.

#### 15d. REASON FOR STOP

| Authorized Delay        | - AD | Leave En Route   | - LV |
|-------------------------|------|------------------|------|
| Authorized Return       | - AR | Mission Complete | - MC |
| Awaiting Transportation | - AT | Temporary Duty   | - TD |
| Hospital Admittance     | - HA | Voluntary Return | - VR |
| Hospital Discharge      | - HD |                  |      |

#### ITEM 15e. LODGING COST

Enter the total cost for lodging.

#### **ITEM 19 - DEDUCTIBLE MEALS**

Meals consumed by a member/employee when furnished with or without charge incident to an official assignment by sources other than a government mess (*see JFTR, par. U4125-A3g and JTR, par. C4554-B for definition of deductible meals*). Meals furnished on commercial aircraft or by private individuals are not considered deductible meals.

#### APPLICATION & AUTHORIZATION TO START, STOP OR CHANGE BASIC ALLOWANCE FOR HOUSING OR RECERTIFICATION OR DEPENDENCY DETERMINATION/REDETERMINATION OR ESM START/STOP FOR MEMBERS ASSIGNED/TERMINATING UNACCOMPANIED PERSONNEL HOUSING

#### PRIVACY ACT STATEMENT

| Determination/Redeterminat<br>ROUTINE USE(S): Informat<br>tax deducted, Department of<br>possible violations of the law<br>to determine needs of a mer<br>insurance companies for allo | or terminate mili<br>ion or ESM star<br>ion may be disc.<br>Veteran Affairs<br>v, the American<br>ober or depende<br>otment informati | tary memb<br>t/stop for el<br>losed to the<br>for educat<br>Red Cross<br>ents in eme<br>on and fina | 97<br>er's entitlement to BAH or to p<br>ligible members E6 and below<br>e Internal Revenue Service for<br>ion and group life insurance in<br>for information concerning the<br>rgency situations and for veri<br>ncial institutions, for deposits<br>all information including Socia | assigned/terminati<br>r tax information on<br>nformation, and the<br>e needs of the mem<br>fication of loan appl<br>and/or payments. | ing unaccompanied<br>members Social So<br>Department of Just<br>ber or dependents<br>ications, state and l | personnel f<br>ecurity Admi<br>ice for inves<br>emergency<br>local govern | nousing.<br>inistration or information on<br>itigating or prosecuting<br>situations, the Air Force<br>ments for tax and welfare |
|--|---|---|---|--|--|---|---|
| PART A - II  | DENTIFICATIO  | N & DUTY  | LOCATION  |  | LODGIN   | G OFFICIA   | L   |
| 1. NAME (Last, First, MI) ★  |   |   |   |  |  | ENT/TERMIN  | NATION OF QUARTERS  |
| 2. SSN ★   | 3. GRADE★   | 4. PHONE  | *   | ADEQUATE QUAF<br>EFFECTIVE DATE  |  |   | MINATED<br>NIT #  |
| 5A. DUTY LOCATION (Base, S   |   | Country)  |   | INADEQUATE QU<br>EFFECTIVE DATE  |  |   | RMINATED<br>NIT #   |
| KIRTLAND AFB, NM,  | 8/11/   |   |   |  | RTERS OCCUPIED -   | UNIT #  |   |
| 5B. E-MAIL ADDRESS ★   |   |   |   | EFFECTIVE DATE   | ES FROM:   |   | TO:   |
| ★ PART B -<br>6 SINGLE, NO DEPEN<br>MARRIED - SPOUSE IS A  |   | SINGLE, CLA   | AIMING DEPENDENT(S)   | TITLE  |  |   |   |
| IF MILITARY SPOUSE - NAME<br>OF MARRIAGE:<br>  | E, SSN, BRANCH  | OF SERVIC   | E, STATION AND DATE   | SIGNATURE  | Click  | to sign   |   |
|  |   |   |   | -<br>_<br>   |  |   |   |
| DIVORCED   |   | EGALLY S  | EPARATED(Date)  | -  |  |   |   |
|  |   |   | OUNT OF WITH-DEPENDENT F  |  | ·  | N AGREEME   | OR DEPENDENT SUPPORT  |
|  | pendent(s) you  | are claimin   | NOT IN MY LEGAL AND PHYSI<br>og and the relationship (i.e., sp<br>in Part C below. If dependent   | oouse, minor child, i  | ED BELOW (Effective  | Date):★<br>stepchild or   | parent). For other than   |
| (a) NAME <i>(Last,</i>   | •   |   | (b) ADDRESS, CITY, STATE, Z   |  | (c) RELATION   | · · ·   | (d) DOB   |
|  |   |   |   |  |  |   |   |
|  |   |   |   |  |  |   |   |
|  |   |   |   |  |  |   |   |
|  |   | WHOSE PA  | RENT IS A MILITARY MEMBER   |  |  |   |   |
| NA   | ME  |   | SSN   | BRANCH   | OF SERVICE   |   | STATION   |
|  |   | PART C  | - MEMBER'S CERTIFICATION  | For members with   | dependents)  |   |   |
|  |   | see AFI 36  | -2906 and JFTR ch 10) for the<br>stopping BAH, and recouping  | e dependents name  | d above. I am awar   |   |   |
|  |   |   | BAH FOR SECONDARY DEPEN   |  |  |   |   |
| 21, or Ward of a court).   |   |   | doption, or in-loco-parentis, St  |  |  | citated childr  | ren over age  |
| statement or claim agair<br>connection with a claim<br>well as any changes in r  | ure to comply w<br>ost the US Gove<br>is a maximum fi<br>ny housing arra  | ith the app<br>rnment is p<br>ne of \$10,0<br>ngements i  | NO In No, give date your<br>licable requirements may resu<br>bunishable by court martial an<br>000 or imprisonment for 5 yea<br>immediately to the Financial S<br>ollection of any resulting indek  | It in cancellation of<br>d that the penalty fo<br>rs, or both. I will rep<br>ervices Office (FSC                                     | my BAH. Furtherm<br>or willfully making a<br>port any changes of<br>D). I also understan                   | false claim,<br>dependent's<br>d that my fai                              | or false statement in<br>s status or residence, as<br>ilure to comply with  |
| MEMBER'S SIGNATURE ★   |   |   | Click to sig  | ın   |  |   | DATE ★  |
|  |   |   |   | ···  |  |   |   |

| ADDITIC | JNAL IN   | IFUR  | JATION       |         |           |       |         |         |   |       |         |                 |         |                |       |       |            |
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|         | START     |       | CHANGE       |         | CANCE     |       | REPC    |         |   | OP    |         | PARTIAL         |         |                |       |       | WITH DEPE  |
|         |           |       |              |         |           |       |         | -       | - |       |         |                 |         |                |       |       |            |
|         |           |       |              |         |           |       |         |         |   |       |         |                 |         | er based on be |       | –     | <b>1</b>   |
|         |           |       | e member cla |         |           |       |         | another | L | _ Leg | ntimate | e child in sing | gie men | iber's custody | Stepc | child | Adopted Ch |
|         | jiumate c | ma or | Child,       | membe   | r to memb |       |         |         |   |       |         |                 |         |                |       |       |            |
|         | ייי יסאח  | DEND  | ENT DETER    | DMINIAT |           | ETEDM | INATION |         |   |       |         |                 |         |                |       |       |            |

|      | ncapacitated children over age 21 Ward of a cour   | t         |                |      |  |  |  |  |  |  |  |
|------|--|-----------|----------------|------|--|--|--|--|--|--|--|
|      | I have determined that the above named individual is not dependent on member or eligible to be a dependent of member. Reasons for disapproval are noted here |           |                |      |  |  |  |  |  |  |  |
|      | I have verified that member is E-7 or above and there is no military necessity that requires the member to reside on base                                    |           |                |      |  |  |  |  |  |  |  |
| TITL | E OF CERTIFYING OFFICIAL   | SIGNATURE | OFFICE ADDRESS | DATE |  |  |  |  |  |  |  |

#### PDT ARRIVAL WORKSHEET ORG Code

Authority: 5 USC Section 5701, 37 USC Section 404-427, 5 USC Section 301, DoDFMR 7000.14-R, Vol. 9, and EO 9397 Routine Use: Disclosures are permitted under 5 USC 552a(b), Privacy Act of 1974, as amended. In addition, information may be disclosed to the IRS for travel allowances, which are subject to Federal income taxes, and for any DoD "Blanket Routine Use" as published in the Federal Register. Disclosure: Voluntary; however, failure to furnish the information requested may result in total or partial denial of the amount claimed

| ★SSN   | ★Name   | ★Grade   |
|--|---|--|
| ★Unit  | ★Office Symbol  | ★ Duty/Home Phone  |
| If applicable, explai  | n delays between <u><i>final-out</i></u> and <u>port ca</u>   | station Port call date<br><u><i>ll / DDLDS</i></u> (e.g. mass out processing, leave taken prior to   |
| ★Date arrived new sta<br>upon arrival? □ Ye  |   | station/available for duty Was leave taken   |
| PART A. BAH/OF   | IA/FSH CERTIFICATION STAT   | EMENTS   |
| I certify that (please   | initial beside the statement(s) that apply  | or put N/A):   |
| My dependent(s) wa<br>2. I have a <i>unique situa</i>  | s/were assigned to quarters on  | Privatized Housing is not Gov Quarters) <u>N/A</u>   |
|  | NOTE: * Billeting/TLF is not  | using Privatized Base Housing Off-base Billeting/Temp Ldg<br>classified as "Gov't Base Housing".   |
| Name of Primary Dep<br>***If claiming ONLY a   | endent<br>a child as primary dependent, whom is the cl  | RelationshipDate of Marriage/Birthaild residing with (ex-spouse, grandparent, etc)?  |
| NOTE: *If child resides  | with a Military member, please provide his  | her Name, SSN, and duty location below.  |
| Name:  | SSN:  | Duty Location:   |
| <ul> <li>NOTE: * DLA is <u>not</u> p</li> <li><i>I certify that</i> (<i>Please</i></li> <li>1. I am married to anot <ul> <li>a) We lived in the (<i>S</i></li> <li>b) We live in the (<i>S</i></li> <li>c) We were statione</li> </ul> </li> </ul> | ayable to <b>first duty assignment</b> for single m<br><i>initial beside the applicable items).</i><br>her military member and we relocated at (Sa<br>Same     Different   ) household at old<br>ame     Different   ) household at new<br>d at different PDSs before relocating to new | ERTIFICATION STATEMENTS         nembers (JTR 5442.3.1).         me time          Separate times          PDS.         PDS.         PDS.         PDS.         PDS.                                      |
| rate DLA (Gov't quarte<br>a) I am E4-or-above  | rs includes: Dorms, Gov't base housing, Go<br>w/3+ yrs service w/o dependents and <i>will n</i>   | they will not be assigned permanent Gov't quarters to receive Single<br>v't leased housing):<br><i>ot</i> be assigned permanent Gov't qtrs (see note 1):<br>e considered "w/o dep's" for DLA purposes. |
|  |   | ad <i>will not</i> be assigned permanent Gov't qtrs. (see note 2):ts requires a letter signed by the Commander/Designee at new duty  |
| PART C: *****O<br>Date Arrived in Country  | CONUS ONLY****<br>y:N/A   | JTR Location N/A   |
| <i>I certify that</i> (please<br><b>1.</b> I traveled with N/Ă<br><b>2.</b> I am claiming N/Ă<br>FSO immediately)  | <i>fill in the blank or initial, as applicable,</i><br>_ dependents authorized on my PCS orders.<br>_ dependents, authorized on my orders and li  | <i>beside the statement(s) that apply or put N/A):</i><br>ving with me for COLA purposes. ( <b>NOTE:</b> report changes to the <u>N/A</u> (if Unaccompanied, no COLA for dependents at PDS)            |
| I certify the above in   | oformation is true and correct:   |  |
| ★Signature:  |   | ★Date:   |

Version 1 Nov '17

# Active Duty PDT Entitlements (PDT, PPM, TLE, Dep Tvl, etc.) Checklist

|         | CUSTOMER USE   |        |       |     |
|---------|--|--------|-------|-----|
|         | Traveler's Name:   | -      |       |     |
| $\star$ | Traveler's SSN:  | YES    | NO    | N/A |
|         | DATA MASKED Information-Does voucher or supporting documents contain data masked (classified) information? Was any portion of  |        |       |     |
|         | vour travel to/from a data masked (classified) location?<br>Is your personal information correct and legible? (Name, grade, SSN, mailing address, email address and phone number)  |        |       |     |
| _       | Does the travel order number on the voucher match the travel order number filed with the voucher?  |        | -     |     |
| 4       | Is itinerary correct and legible to include verification of dates traveled, places, modes of travel, reasons for stops, lodging costs and  |        |       |     |
|         | POC/Terminal mileages (if applicable)?   |        |       |     |
| 5       | Split disbursements are mandatory for Government Travel Card (GTC) holders. Is split disbursement amount identified?   |        |       |     |
| 6       | Are previous advances claimed on the DD Form 1351-2 (Annotated in Block 9)?  |        |       |     |
|         | Are your dependents listed on DD Form 1351-2 and is the accompanied or unaccompanied block checked? Does this information match your orders?   |        |       |     |
|         | Did you check Block 16, POC Travel? Check appropriate block (Owner/Operator or Passenger)  |        |       |     |
|         | Are all <u>expenses claimed</u> and <u>required receipts</u> attached to include itemized lodging and any expense \$75.00 or more? Use DD Form 1351-2C for additional expenses. If you are missing receipts for any expense claimed, use a local "missing receipt form" (obtained from The Finance Office).                                |        |       |     |
|         | Are Non-Availability Statements or Contract Quarters Authorization numbers attached for off-base lodging not authorized in orders? (if applicable)   |        |       |     |
|         | If you shipped a vehicle at government expense, is DD Form 788 (front and back) with appropriate signatures attached?  |        |       |     |
| _       | For Personally Procured Moves (PPM), did you attach TMO required worksheets?   |        |       |     |
| 13      | Are you claiming expenses not authorized in your orders? Did the approving official print name, sign, list telephone number, date DD Form 1351-2 in Block 21a? Did they specify what reimbursable expense(s) they're approving and annotate on the DD Form 1351-2 in Block 29? (MANDATORY, if you claim expenses not authorized in orders) |        |       |     |
| 14      | Are copies of travel orders attached to include amendments? NOTE: Front and back of orders (if applicable) are required.   |        |       |     |
|         | If TDY enroute and leave was taken, Is any period(s) of leave taken while at the TDY enroute location annotated on the voucher to prevent the payment of Per Diem while on leave? Is the leave form(s) approved by the TDY Commander attached?   |        |       |     |
| 16      | Did you sign and date the DD Form 1351-2? (MANDATORY)  | 10     |       |     |
|         | If this is your first Permanent Duty Travel (PDT), ensure you establish your travel payment account information by completing SF 1199A or FMS 2231. NOTE: You cannot be reimbursed for travel expenses until this information is provided.   |        |       | 0   |
|         | For TDY enroute only:<br>1) If locations listed are not on orders, are amendments attached or variations authorized?<br>2) If TDY was LESS THAN 12 hours, did you claim actual meal cost in reimbursable expenses?   |        |       |     |
|         | Did you complete the PDT arrival worksheet and included it with your voucher?  |        |       |     |
| 20      | Traveter's signature: ★ Date: ★  |        |       |     |
| *       | ONLY ONE COPY OF THE TRAVEL VOUCHER, ORDERS AND RECEIPTS ARE REQUIRED WITH THIS CHECKLIST  |        |       |     |
| *       | TO BE CONSIDERED A VALID RECEIPT IT MUST SHOW THE COMPANY NAME, DATE SERVICES WERE PROVIDED, UNIT PRICE OF   |        |       |     |
| *       | ITEM/SERVICE, AMOUNT "PAID" AND "AMOUNT DUE" OF \$0.00 OR EVIDENCE OF PAYMENT<br>IT IS YOUR RESPONSIBILITY TO RETAIN A COPY OF THE TRAVEL VOUCHER, ORDERS, AND RECEIPTS. THE FINANCE OFFICE WILL DESTR<br>COPIES AFTER 90 DAYS.  | OY SUB | MITTE | 2   |

#### FINANCE USE ONLY

|    |  | YES | NO | N/A |
|----|--|-----|----|-----|
| 1  | DATA MASKED Information-Does voucher or supporting documents contain data masked (classified) information that needs to be submitted on an AF Form 32? (refer to AFFSC- Base Level Business Rules) If so, remove classified data, complete AF Form 32 and submit via FM Workflow/RAD.  |     |    |     |
| 2  | Verification check - has the customer completed requirements listed above? Are all <u>expenses claimed</u> and <u>required receipts</u> attached to include itemized lodging and any expense \$75.00 or more? If not, <u>RETURN VOUCHER TO CUSTOMER</u>  |     |    |     |
| 3  | Is the voucher date stamped?   |     |    |     |
| 4  | Split Disbursements are mandatory for GTC holders. Is split disbursement amount identified?  |     |    |     |
| 5  | Is the member's banking account information built in RTS? If not, attach SF 1199A or FMS 2231.   |     |    |     |
| 6  | Is the PDT arrival worksheet attached and dates verified against itinerary? Has member provided current mailing address for their W-2 and a valid email address for payment/debt notification?   |     |    |     |
| 7  | For Ret/Sep final vouchers, have DJMS, RTS and DTS been checked for outstanding debts? Ref: AFMAN 65-116V1, Para 69.14.3. If debts are found document them and include in the voucher submission to AFFSC with a screen shot from DJMS showing outstanding debt amount. The remaining debt will be collected from any amounts due the member for transportation of dependents, shipment of personal property, and separation travel (officers only). |     |    |     |
| 8  | Are orders properly certified and the line of accounting legible?  |     |    |     |
| 9  | Are copies of the travel orders attached (to include amendments)? NOTE: Front and back page of orders are required.  |     |    |     |
| 10 | For TDY enroute only:<br>1) Are meal statements on all orders validated for accuracy to ensure computation of correct daily per diem? Are CED order meal<br>statements circled or underlined?<br>2) If member is entitled to FSA (for TDY over 30 days), advise member to submit a DD Form 1561 with the voucher and provide the<br>location of dependents.<br>3) Are ESR and ESR apportated and legible?  |     |    |     |
| 11 | Checklist completed by (Printed Name): Date:   |     |    |     |
| 12 | Checklist audited by (Printed Name): Date:   |     |    |     |

Privacy Act-1974 as amended applies to this memo. This memo may contain information which must be protected IAW AFI 33-332 and DoD Regulation 5400.11 and is for Official Use Only (FOUO) Version, 20140612

 $\hat{r}_i$ 

# -377 MDG PATIENT REGISTRATION FORM-

## Contact Health Net Federal Services (HNFS) at 1-844-866-9378 to enroll/register upon arrival to Kirtland AFB.

TODAY'S DATE:

INCOMPLETE/INACCURATE FORMS MAY AFFECT YOUR MEDICAL COVERAGE

| DOD COMPOSITE HEALTH CARE SYSTEM (CHCS) REGISTRATION CAN BE COMPLETED BY ANY ADULT BENEFICIARY       |   |              |   |                                |      |  |           |        |  |                   |
|--|---|--------------|---|--------------------------------|------|--|-----------|--------|--|-------------------|
| Sponsor's Name (Military Member)<br>(Last, First and Middle Name)                                    | SSN#  | Sex<br>(M/F) | Date of Birth<br>(e.g. JAN 03 47)       |                                | Rank | Telep  | hone Nur  | nbers  |  |                   |
|  |   |              |   |                                |      | Work   | :         | Ce     | II:  |                   |
| Sponsor's Unit Name, Station   | Sponsor Mailing Address (street, city, state & zip)<br>(General Delivery: 2050A Second St SE, Kirtland AFB, NM 87117) |              |   |                                |      | Check if Sponsor is one of the following                     |           |        |  |                   |
|  |   |              |   |                                |      | Are you an Organ Donor $\Box$ Yes $\Box$ No $\Box$ Undecided |           |        |  |                   |
| Branch of Service :  | Sponsor Status Blank  |              |   |                                |      | Military Status Blank  |           |        |  |                   |
| Service Entry Date:  | Active Duty   | Retired      | Reserve                                 | d TAI                          | MP   | TDY <  | < 60 Days | PCS    | Qui  | ck Start Visiting |
| Previous Assignment:   | Guard   | Deceased     | Other:                                  |                                |      | TDY >  | > 60 Days | Other: |  |                   |
| FAMILY MEMBER INFORMATION - LIST ALL FAMILY MEMBERS WHO ARE REGISTERING HERE AT KIRTLAND -           |   |              |   |                                |      |  |           |        |  |                   |
| Dependent's Name<br>(Last, First and Middle Name)  | Dependent's<br>SSN#   |              | Sex<br>(M/F)                            | Date of Birt<br>e.g. 03 Jan 19 |      | L Sponsor  |           |        | If you have more that<br>one Child, please<br>identify as first child,<br>second child, etc. |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
|  |   |              |   |                                |      |  |           |        |  |                   |
| NOTE:**Please indicate **_Dependent's Local Mailing<br>Address/Phone ** If Different than sponsor's  |   |              | Address:                                |                                |      |  |           |        |  |                   |
|  |   |              | City/State/Zip/Phone:                   |                                |      |  |           |        |  |                   |
| ADMIN ONLY: Paper Record Available? Y or N<br>Record was Last Seen:<br>877 Request Completed: Y or N |   |              | CHCS Date Entered<br>VISTA Date Entered |                                |      |  |           |        |  |                   |

This Document contains FOR OFFICIAL USE ONLY (FOUO) information which must be protected under the Freedom of Information Act (5 U.S.C 552) and/or the Privacy Act of 1974 (5 U.S.C. 552a). Unauthorized disclosure or misuse of this PERSONAL INFORMATION may result in disciplinary action, criminal and/or civil penalties.

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# Newcomer Medical In-Processing/Right Start

#### MDG Mission

- Advance the human weapons system, promote optimal health, and provide Trusted Care to Team Kirtland
- We strive to provide safe, evidenced-based, and patient-focused care

#### **Accreditation**

• You can review our compliance data and our accreditation status with The Joint Commission at <u>www.qualitycheck.org</u>

#### <u>Health Benefit Overview</u>

- Medical Treatment Facilities (MTF) will require that all persons, including members in uniform, show satisfactory evidence of their beneficiary status before receiving MTF care. MTFs will require that all patients requesting care present a valid government identification card that satisfactorily establishes the identity of the patient except when the patient is aged 10 or under. The Military Personnel Section (MPS) establishes eligibility, whereas the MTFs verify eligibility. Reference: 10 USC Chapter 55, "Medical and Dental Care;" DoDI 1341.02, Defense Enrollment Eligibility Reporting System (DEERS) Program and Procedures and AFI 36-3026\_IPV1, Identification Cards for Members of the Uniformed Services, Their Eligible Family Members, and Other Eligible Personnel.
- For TRICARE Prime enrollees, the PCM is responsible for providing you all routine, nonemergency, and urgent health care. If you require further care, they will refer you to a specialist. If you don't get a referral from your PCM, your care will be under the point-of-service (POS) option (exception: dependents do not need referral for urgent care). By using the POS option, you will pay higher out-of-pocket-costs. The POS option has its own deductible which doesn't count toward your annual catastrophic cap. AD and their dependents are enrolled by default to TRICARE Prime (exception: TRICARE Remote dependents are enrolled to Select by default).
- TRICARE covers services that are medically necessary. To be medically necessary means it is appropriate, reasonable, adequate for your condition and considered proven. TRICARE provides a search engine to see if certain services are covered <a href="https://tricare.mil/CoveredServices">https://tricare.mil/CoveredServices</a>.

In general, TRICARE excludes services and supplies that are not medically or psychologically necessary for the diagnosis or treatment of a covered illness (including mental disorder), injury, or for the diagnosis and treatment of pregnancy or well-child care. Additionally, all services and supplies (including inpatient institutional costs) related to a non-covered condition or treatment, or provided by an unauthorized provider, are excluded. You can see all items excluded (not covered) on the Exclusions page <a href="https://tricare.mil/CoveredServices/IsItCovered/Exclusions">https://tricare.mil/CoveredServices/IsItCovered/Exclusions</a>.

#### TRICARE Benefit Options

 TRICARE is the Department of Defense's (DoD) managed healthcare program for active duty (AD) military and their families, Reserve Component (RC) members and their families, retirees and their families, and other beneficiaries. The TRICARE Program offers options for healthcare coverage including: TRICARE Prime, TRICARE Select, TRICARE Prime Remote, TRICARE for Life, TRICARE Plus, TRICARE Young Adult, and several other programs. For detailed information on the various TRICARE health plans go to the TRICARE website at <u>https://tricare.mil/Plans/HealthPlans</u>. Annual plan/enrollment changes can be made for retirees and dependents between 11 Nov-9 Dec during Open Season or within 90 days of a qualifying life event (e.g. birth of a child, change of residence, marriage).

- Prime: Priority access to care at the MDG. Active Duty (AD) service members must be enrolled to TRICARE Prime. Available option for Non-Active Duty Beneficiaries under age 65.
- Select: Non-AD have the option to enroll in Prime or Select. Select is a fee-for-service plan available in the United States. Fees are based on beneficiary category and group.
- Dental: Available option for Non-Active Duty Beneficiaries. The TRICARE Dental Program (TDP) is a voluntary, premium-based dental insurance plan administered and underwritten by the TDP contractor, United Concordia.
- FEDVIP: Voluntary, enrollee-pay-all dental and vision program. In general, retired service members, their families, and survivors are eligible for dental coverage and vision coverage. Family members of active duty service members are eligible for vision coverage. Visit <u>www.Benefeds.com</u> for more information.

## Registration/Enrollment

<u>Enrollment:</u> Contact Health Net Federal Services (HNFS) to enroll/register with the 377 MDG at Kirtland AFB via 1-844-866-9378 or visit <u>https://tricare-west.com/</u>

- Active Duty will be assigned to:
  - Warfighter Clinic: Based on unit
  - Flight Medicine Clinic: If on Flight Status
  - Personnel Reliability Assurance Program Clinic (PRAP): If Personnel Reliability Program (PRP) or Arming Use of Force (AUoF). The following units fall under PRAP: 377 MXG, 377 MSG (EOD), 899 MUNS, 377 SFS, 377 SSPTS, 377 WSSS.
- Dependents who are TRICARE Prime will be enrolled to the 377 MDG (Adults: Family Health Clinic, Children 0-17: Pediatric Clinic).
- Retirees and their dependents' enrollment is dependent on 377 MDG capacity/space availability.
- TRICARE Select patients will need to select a network PCM from the provider directory. https://www.tricare-west.com/content/hnfs/home/tw/bene/provider-directory.html
- Primary Care Manager (PCM) Change Request: A PCM change may be requested at any time, but is dependent on clinic enrollment guidelines and provider capacity. PCM change requests can be made at the Outpatient Records & Patient Administration Office on the 2<sup>nd</sup> floor of the MDG, (505) 846-3417. Patients must stay within their assigned clinic (e.g. Flight Medicine, PRAP, Family Medicine, Pediatrics, and Warfighter Clinic). The request must be approved by the losing/gaining PCMs and the Chief of the Medical Staff before it is processed.
  - Active Duty: PCMs are assigned based on an Active Duty member's assigned unit. PCM changes will only be approved under extenuating circumstances.
  - Dependents/Retirees: PCM changes may be approved based on availability and capacity within the same clinic (e.g. move from PCM in Family Health to another PCM in Family Health).

<u>Registration</u>: For registration questions/concerns, please call the 377th Medical Group's Patient Administration Office at (505) 846-3417.

#### MTF Capabilities/Services

- Family Health
- Pediatrics
- Women's Health
- Physical Therapy
- Chiropractic Clinic (AD only)
- Mental Health
- Family Advocacy
- Pharmacy
- Radiology
- Laboratory
- Dental
- PRAP Clinic
- Flight/Operational Medicine
- Occ & Env Health
- Workers Health
- Disease Surveillance
- Health & Wellness
- Immunizations
- Optometry
- TRICARE Operations & Patient Administration
- NO EMERGENCY ROOM! (VA Emergency Room is for adults only no pediatrics)

#### Exceptional Family Member Program (EFMP)

If you have been coded for the EFMP program, please contact Ms. Sheryl Howarth at (505) 846-4420

#### Family Advocacy Program

- New Parent Support Program
  - Pregnant or has child under 3
  - Home visits with RN for concerns: breastfeeding, development, etc.
- Prevention Classes
  - o Anger/Stress Management
  - o Relaxation Training
  - o Relationship Classes
  - o Parenting Classes
- Playgroup
  - Open to parents with children under age 6
  - Family Violence & Victim Advocates
    - o Abuse intervention and treatment for Intimate partners, Spouse, & Child
- Additional Info: (Link to Family Advocacy Program section)

#### <mark>Mental Health</mark>

- Outpatient Mental Health Clinic: 2nd Floor of MDG
  - Currently open to Active Duty Only
  - o **505-846-3305**
- Chaplain's Office: 846-5691 (after hours: 846-3777)
- Military Family Life Counselor: 280-0664 / 228-4544 / 228-5019
- National Prevention Lifeline: 1-800-273-TALK (8255)
- Military One Source: 1-800-342-9647 or <a href="http://militaryonesource.mil">http://militaryonesource.mil</a>
- Vets4Warrior: 1-855-838-8255

#### Schedule/Cancel Appointments/Contact PCM

- Clinic Hours (0700-1700): Call the Appointment Line at (505) 846-3200 or use the TRICARE Online Patient Portal <u>http://www.tricareonline.com</u> to schedule/cancel appointments or to send a message to your PCM.
- After Hours Care: Call the Nurse Advice Line (NAL) to talk to a registered nurse, available 24 hours a day, 7 days a week. Web or video chat: <u>MHSNurseAdviceLine.com</u>; United States phone number: 1-800-TRICARE (874-2273), option 1. Dependents can visit a TRICARE authorized urgent care without a referral. AD must have a referral before visiting an urgent care to avoid point of service fees. Use the TRICARE provider directory to find an urgent care that accepts TRICARE. <u>https://www.tricare-west.com/content/hnfs/home/tw/bene/provider-directory.html</u>
- Emergency Care: The emergency room should be used for concerns of life, limb, or eyesight.
   Examples of emergencies include: No pulse, severe bleeding, spinal cord or back injury, chest pain, severe eye injury, broken bone, and inability to breathe. This list is not all inclusive. <a href="https://tricare.mil/Emergency/">https://tricare.mil/Emergency/</a>
- Out of area care: If it is a medical emergency, you can report directly to an emergency room. If it is not a medical emergency, you can call the NAL (United States phone number: 1-800-TRICARE (874-2273), option 1) or visit <u>MHSNurseAdviceLine.com</u>. Dependents can visit a TRICARE authorized urgent care without a referral. AD must have a referral before visiting an urgent care to avoid point of service fees. Use the TRICARE provider directory to find an urgent care that accept TRICARE. <u>https://www.tricare-west.com/content/hnfs/home/tw/bene/provider-directory.html</u>.
- Referrals to Network/Specialty Care
  - Referrals for care outside the MTF must be entered by your PCM
  - If you don't get a referral from your PCM, your care will be under the point-of-service (POS) option. By using the POS option, you will pay higher out-of-pocket-costs. The POS option has its own deductible which doesn't count toward your annual catastrophic cap.
  - Referral authorizations are processed by Health Net Federal Services and can take up to 3-business days for approval. You can check the status and print out the authorization by going on-line to <u>https://www.tricare-west.com/content/hnfs/home/tw/bene.html</u>
  - TRICARE Claims (e.g. bill form downtown provider) can be reviewed on the tricare-west website. <u>https://www.tricare-west.com/content/hnfs/home/tw/bene.htmlRx</u>

#### Rx Services

- Main Pharmacy Visit the Kirtland App -> Medical -> Pharmacy, Clinic for more information.
- BX Pharmacy Visit the Kirtland App -> Medical -> Pharmacy, Exchange for more information.
- The TOL Patient Portal <u>http://www.tricareonline.com</u> can be used to:

- Refill up to 10 prescriptions for all members
- Check status of prescription refill(s)
- o Choose preferred pick-up location
- Set up Rx Refill reminders (text/email)
- o Request prescription renewal using Secure Messaging capability

# <u>PRAP</u>

- Must begin and end all appointments at the PRAP Clinic for ID badge and surrender your CAC
- Sick Call Services: 0700-0710 and 1300-1310 (Acute issues only, not for PT failures)
- Off-Base Appointments: Report to your unit PRAP monitor(s); must bring medical documentation back to unit
- Referrals: Once authorization received, schedule the appointment & notify your unit PRAP monitor(s)
- Cancellations or No-Shows: Reported to your leadership
- Profiles: 469 renewals are not automatic, you must be compliant with treatment options

## Records

- Beneficiary health records are the property of the United States Government. The information contained in the record belongs to the patient. In accordance with the Privacy Act of 1974 and HIPAA of 1996, the patient has the right to the information in the record. However, the maintenance of the record at the MDG is a legal requirement.
- Physical medical and dental records must be turned in to the MDG. Drop records off at Outpatient Records on the 2<sup>nd</sup> floor (M-F, 0800-1500). Outpatient Records can be reached at (505) 846-3417.
- Generally, beneficiaries are not authorized to hand-carry their health records in accordance with DHA policy. Hand-carried records must be turned in to Outpatient Records upon arrive to Kirtland AFB.
- Network records (referral records from clinics outside the MDG): Have clinic/provider send records to the MDG's Referral Management Center via fax (505) 846-3439 or drop off physical record to MDG's Outpatient Records Office on 2<sup>nd</sup> floor. The Referral Management Center can be reached by phone at (505) 846-3402.
- Records requests can be made at Outpatient Records. Patients can also review their medical records via the Blue Button on TRICARE Online <u>http://www.tricareonline.com</u>.

#### MDG Patient Advocate

Call (505) 249-2675 or use the interactive customer evaluation at https://ice.disa.mil/.

#### Defense Health Agency (DHA) Patient Bill of Rights and Responsibilities (OCT 9, 2018)

#### Patient Rights

(1) <u>Medical Care</u>. Patients have the right to quality care and treatment that is consistent with available resources and generally accepted standards, including timely access to specialty care and to pain assessment and management.

(2) <u>Respectful Treatment</u>. Patients have the right to considerate and respectful care, with recognition of personal dignity, psychosocial, spiritual, and cultural values and belief systems.

#### (3) <u>Privacy and Security</u>

(a) Patients have rights, defined by Federal law, in accordance with References (m) through (n), to reasonable safeguards for the confidentiality, integrity, and availability of their protected health information, and similar rights for other personally identifiable information, in electronic, written, and spoken form. These rights include the right to be informed when breaches of privacy occur, to the extent required by Federal law.

(b) Limits of confidentiality. Patients have the right to be informed in advance of making a sensitive disclosure during a health care encounter that in certain circumstances the provider is mandated to make a notification to an individual, agency or service, without requiring the patient's permission or consent to make the provider notification. For example, types of sensitive disclosures may include but are not limited to sexual assault or harassment, domestic violence, substance misuse or abuse, or intent to harm self or others.

(4) <u>Provider Information</u>. Patients have the right to receive information about the individual(s) responsible for, as well as those providing, his or her care, treatment, and services. The MTF will inform the patient of the names, and as requested, the professional credentials of the individual(s) with primary responsibility for, as well as those providing, his or her care, treatment, and services.

(5) <u>Explanation of Care</u>. Patients have the right to an explanation concerning their diagnosis, treatment options, procedures, and prognosis in terms that are easily understood by the patient or responsible caregiver. The specific needs of vulnerable populations in the development of the patient's treatment plan shall be considered when applicable. Such vulnerable populations shall include anyone whose capacity for autonomous decision-making may be affected. When it is not medically advisable to give such information to the patient due to vulnerabilities or other circumstances, the information should be provided to a designated representative.

(6) <u>Informed Consent</u>. Patients have the right to any and all necessary information in non-clinical terms to make knowledgeable decisions on consent or refusal for treatments, or participation in clinical trials or other research investigations as applicable. Such information is to include any and all complications, risks, benefits, ethical issues, and alternative treatments as may be available. Patients will be informed that information on TRICARE covered services, including clinical trials, is available on the TRICARE.mil website at: www.tricare.mil.

(7) <u>Filing Grievances</u>. Patients have the right to make recommendations, ask questions, or file grievances to the MTF Patient Relations Representative or to the Patient Relations Office. If concerns are not adequately resolved, patients have the right to contact The Joint Commission (TJC) at 1-800-994-6610, or by submitting a concern or complaint online at https://www.jointcommission.org/report\_a\_complaint.aspx.

(8) <u>Research Projects</u>. Patients have the right to know if the MTF proposes to engage in or perform research associated with their care or treatment. The patient has the right to refuse to participate in any research projects and withdraw consent for participation at any time.

(9) <u>Safe Environment</u>. Patients have the right to care and treatment in a safe environment.

(10) <u>MTF Rules and Regulations</u>. Patients have the right to be informed of the MTF rules and regulations that relate to patient or visitor conduct.

(11) <u>Transfer and Continuity of Care</u>. When medically permissible, a patient may be transferred to another MTF or private sector facility/provider only after he or she has received complete information and an explanation concerning the needs for and alternatives to such a transfer.

(12) <u>Charges for Care</u>. Patients have the right to understand the charges for their care and their obligation for payment.

# Defense Health Agency (DHA) Patient Bill of Rights and Responsibilities

(13) <u>Advance Directive</u>. Patients have the right to make sure their wishes regarding their healthcare are known even if they are no longer able to communicate or make decisions for themselves.

(14) <u>Limits of Confidentiality</u>. Patients have the right to be informed in advance of making a sensitive disclosure during a health care encounter that in certain circumstances the provider is mandated to make a notification to an individual, agency, or service, without requiring the patient's permission or consent to make the provider notification. For example, types of sensitive disclosures may include but are not limited to sexual assault or harassment, domestic violence, substance misuse or abuse, or intent to harm self or others."

#### Patient Responsibilities

(1) <u>Providing Information</u>. Patients are responsible for providing accurate, complete, and up-to-date information about complaints, past illnesses, hospitalizations, medications, and other matters relating to their health to the best of their knowledge. Patients are responsible for advising their healthcare provider of whether they understand the diagnosis, treatment plan, and prognosis.

(2) <u>Respect and Consideration</u>. Patients are responsible for being considerate of the rights of other patients and MTF healthcare personnel. Patients are responsible for being respectful of the property of other persons and of the MTF.

(3) <u>Adherence with Medical Care</u>. Patients are responsible for adhering to the medical and nursing treatment plan, including follow-up care, recommended by healthcare providers. This includes keeping appointments on time and notifying MTF when appointments cannot be kept.

(4) <u>Medical Records</u>. Patients are responsible for returning medical records promptly to the MTF for appropriate filing and maintenance if records are transported by the patients for the purpose of medical appointments, consultations, or changes of duty location. All medical records documenting care provided by any MTF are the property of the U.S. Federal Government.

(5) <u>MTF Rules and Regulations</u>. Patients are responsible for following MTF rules and regulations affecting patient care and conduct.

(6) <u>Refusal of Treatment</u>. Patients are responsible for their actions if they refuse treatment, or do not follow the practitioner's instructions.

(7) <u>Healthcare Charges</u>. Patients are responsible for meeting financial obligations incurred for their healthcare as promptly as possible.