

QR Code – Requesting Replies

HOUSING RESPONSES

Member #1 (MSG)

What issues require our attention?

Can we please get help from Hunt housing? Would it be possible to drop them and switch to an ethical company?

Response:

Hunt Military Communities and The Military Housing Office (MHO) work together to ensure that Kirtland Family Housing's needs are taken care of. MHO oversees compliance to ensure that Hunt is managing to expectations. As Partners we have several ways to address issues. For most questions, complaints, or issues, it's best to start with the Leasing office, but all residents are welcome to contact the MHO anytime. The first point of contact would be the local office Community Director or the Director Of Operations. Should you not be able to resolve your issues please contact us. For most questions, complaints, or issues, it's best to start with the Leasing office, but all residents are welcome to contact the MHO anytime. For most housing issues, we suggest the following order:

1. Contact the Kirtland Family Leasing Office at 505-551-3855 or kirtlandleasing@huntcompanies.com
2. Contact the MHO (377 MSG/CEIH) at 505-846-8217 or 377msg.housingmanagement@us.af.mil
3. Contact the Housing Resident Advocate, Ms. Nicole Shepard (377 ABW/CDH) at 505-846-1100 or nicole.shepard@us.af.mil

Member #2 (MSG)

What issues require our attention?

The fact that Hunt now cares about overgrown yards is wild. Anyone who can get anything to grow here should be applauded, not reprimanded. But here is the world that you as our leadership let us live in. From HUNT and holding them accountable. They already get thousands of dollars monthly. Something needs to be given to the community. Give residents a discount.

Response:

We appreciate your comments. Hunt issued new community guidelines in January and began enforcing them recently to improve overall neighborhood appearance and promote pride in the installation. Enforcement of standards is imperative to improve overall quality of life.

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Member #3 (MSG)

What issues require our attention?

How can Hunt, who allows barren goat head infested wastelands all of a sudden care about people's lawns?

Response:

We appreciate your comments. Hunt issued new community guidelines in January and began enforcing them recently to improve overall neighborhood appearance and promote pride on the installation. Enforcement of standards is imperative to improve overall quality of life. There has been a recent change in Landscaping vendors that will improve landscape appearance throughout housing.

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Member #4 (MSG)

What can we do to improve?

Get rid of Hunt Housing

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Member #5 (MSG)

What issues require our attention?

Soooo Hunt is allowed to run this base? We get the worst housing management and representatives? There is no attempt at landscaping to make it not look like a dystopia here at Kirtland. But now..... now they care about grass length in people's yards?

Response:

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Member #6 (MSG)

What can we do to improve?

Help us against Hunt! 🙏!

Response:

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Member #7 (MSG)

What issues require our attention?

Gentleman,

Please read this with the upmost concern. Hunt housing is trying to make our living conditions here worse. I truly do not understand why they care about the outside of our barren wasteland backyards. They put no effort into our community. This city is factually unsafe. To move off base is a considerable financial burden for nearly everyone. However, Hunt tries to make it almost unbearable to live here. The rules are ever changing. I think they need to have some sort of oversight and or attention from base leadership.

Response:

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Member #8 (MSG)

What is going right on the installation or in your organization?

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Positive changes to help the installation infrastructure. It is in grave need of updating.

What issues require our attention?

It would be helpful and assist with the traffic dangers in the area to have a marked crosswalk at the intersection by the east side express. There are often personnel crossing the street in that area and there are no crosswalk markings making it less predictable and unsafe for personnel and vehicles.

Response: All crosswalks are at intersections with traffic lights. CE will send a crew out to review to see if there is a traffic light at that intersection. If there is no traffic light then CE would need to coordinate with Base Safety.

Member #9 (WSA/MSG)

What is going right on the installation or in your organization?

Public Affairs is wonderful to talk to

What issues require our attention?

Southbound Pennsylvania after Manzano Bridge and before the fire station there are pot holes in the road, please fix.

Response: A CE Work Order Task has been submitted to fix the pot holes in that area.

Member #10 (SFG/MSG)

What is going right on the installation or in your organization?

We love living on base and just signed our 3rd annual lease. The safety, facilities, and personnel we interact with are all nice and the majority act & treat us as though we are good friends.

What can we do to improve?

The consistency of applying insurance and safety requirements at the base gates needs to be improved, along with landscaping maintenance.

What issues require our attention?

1) The sidewalk on A Avenue between Wyoming Blvd and 34th Street is one of the primary paths between the Pershing Park neighborhood and Hardin Field. This sidewalk is unusable due to the quantity of goat heads growing on the sidewalk, making it painful for dogs. This is requiring us to now walk on A Avenue with the vehicles.

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Please feel free to provide any additional information you believe would be helpful. If you would like us to contact you directly, please provide a phone number or email address.

If I were to run into one of these motorized scooters, would my auto insurance post? Would their auto insurance pay? Do people need to wear safety equipment, have vehicle insurance, and registration to ride a motorcycle on base. The one wheel unicycle thing passed me driving my truck at 25 mph between the firestation and the Eubank gate. Is Kirtland AFB providing insurance coverage for these vehicles?

Please contact me at 505-362-2624. Thank you. Andrew Kazensky, Pershing Park resident, MSgt, Retired, 35 years Air Force active duty, NV Air National Guard, NM Air National Guard (full-time and traditional), Individual Air Force Reserve at AFRL and 377th ABW, and WY Air National Guard, affiliated with Kirtland since 1989

Response: CE sent out a crew to take care of the sidewalk and weeds.

Although a one wheeled scooter/skateboard is not specifically mentioned, it would be considered a Personal Transportation Device (PTD) and therefore would need to be treated as such with Personal Protective Equipment (PPE) in accordance with KAFBI 31-218. Additionally, DAFI 91-207 para. 3.7.5. Operators and passengers of PTDs operated on a DAF installation will follow safety and PPE requirements. DoDI 6055.04, 3.4 states that Pedestrians, Bicycles, and PTD's, such as e-scooters and Segways may operate on installations bike paths, will cross roadways only at marked or regulated intersections, and will not exceed 15mph.

Member #11 (MSG)

What can we do to improve?

More dog waste disposal cans around housing. There are some but environmental gives the welcome brief talking about dog waste and how people not cleaning up is a problem and there is a lot people don't pick up. More waste disposal cans with the poop bag dispensers through housing

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